

**Questions for F&B Services**  
**Unit-3**  
**DEPARTMENTAL ORGANISATION & STAFFING**

Choose the suitable option for the following question:

1. F&B coordinates with\_\_\_\_\_department for payment of salary and budget development.
  - a) Finance department
  - b) Human Resources department
  - c) Engineering department
  - d) Security department
  
2. What is French term for Wine Butler?
  - a) Chef de Rang
  - b) Trancheurv
  - c) Commis de Barasseur
  - d) Sommelier
  
3. Sommelier is responsible for which service?
  - a) Soups
  - b) Sweets
  - c) Wine
  - d) Food
  
4. Scullery refers to?
  - a) Garbage

- b) Kitchen
  - c) Pot wash
  - d) Pest wash
5. F&B department coordinates which department for fixing the menu plan?
- a) Food production
  - b) Sales and marketing department
  - c) A&B both
  - d) None of these
6. The French word for steward is \_\_\_\_\_
- a) Chef de rang
  - b) Demi-chef de rang
  - c) Maitre d hotel
  - d) Commis de rang
7. In a very large hotel operation, banquet captains typically report to?
- a) Food outlet manager
  - b) Restaurant manager
  - c) Banquet supervisors
  - d) Banquet managers
8. Bar Manager organizes and \_\_\_\_\_ a bar's operations.
- a) Controls
  - b) Manage
  - c) Enjoy
  - d) A&B both

9. Professional and hygienic appearance of a waiter

- a) Staff should be clean and should use deodorants
- b) Earrings should not be worn with the possible exception of studs/sleepers.
- c) A&B both
- d) None of the above

10. What are the qualities required for the waiter?

- a) Punctuality:
- b) Knowledge
- c) Honesty
- d) All

11. Kitchen stewarding responsible for \_\_\_\_\_

- a) Equipment Management
- b) Tools Repairs
- c) Cleaning
- d) All

12. \_\_\_\_\_ refers to keeping the work areas presentable

- a) Misc –en –scene
- b) Mise- en- place
- c) Brine
- d) Mousse

13. The person in charge of kitchen stewarding \_\_\_\_\_

- a) Executive chef
- b) General manager
- c) Kitchen Stewarding Manager
- d) None of the above

14. Barista word is of which origin?

- a) Italian
- b) Indian
- c) French
- d) American