SUBJECT CODE: BHM352 EXAM DATE: 08.05.2015

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NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND CATERING TECHNOLOGY, NOIDA ACADEMIC YEAR 2014-2015

COURSE : 6th Semester of 3-year B.Sc. in H&HA SUBJECT : Advance Food & Beverage Operations - II

TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

Q.1. Give the job description of food and beverage manager of 5-star hotel.

OR

Prepare a duty roaster for room service department of a 5-star hotel having 300 rooms.

(10)

Q.2. What is a dispense bar? Discuss its salient features in detail.

(10)

Q.3. What are the SOP's for a coffee shop having 120 covers?

(10)

Q.4. What are the components of a cocktail? Discuss the role of each in detail. Classify cocktails.

(10)

Q.5. With a neat diagram, indicate different parts of a bar. Describe each in short:

(10)

- Q.6. Give two cocktail recipes each of:
 - (a) Whisky
 - (b) White rum
 - (c) Gin
 - (d) Vodka
 - (e) Dark rum

(5x2=10)

Q.7. Enumerate the significance of bar control. What are control steps in a bar?

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Discuss the opening and closing duties of a Bar Tender.

(10)

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Q.8. Discuss the job specification of a maître d' hotel of speciality restaurant.

(10)

- Q.9. Write short notes on (any two):
 - (a) What is back bar? Discuss its importance.
 - (b) Distinguish between job description and job specification.
 - (c) Essential supervisory skills for a bar captain.
 - (d) Ten essential bar equipment.

(2x5=10)

- .10. Explain in one or two lines (any four):
 - (a) Bar frauds
 - (b) Types of bar
 - (c) SPS for beverage purchasing
 - (d) Mocktails
 - (e) Corkage
 - (f) Drunk guest handling

 $(4x2 \frac{1}{2} = 10)$

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